



It's your chance to say what's on your mind.

Listen to someone else and get another view.

Think of all you've heard, and know someone has heard you.

Maybe we'll all learn from one another about each other.

Recovery, We Can and We Do!

Sarah Goldstein

The Consumer-Provider Collaborative (CPC) is an organization composed of service users and service providers that has evolved since 2001 with the purpose of promoting open and honest communication between these two groups through the dialogue process. CPC has served as an advisory group to others who are interested in developing dialogues and promoting recovery. It also provides assistance in the planning and facilitation for the actual dialogue groups.

For cost-free assistance in developing a dialogue or to arrange for facilitators, contact:

Peer Support and Advocacy Network
938 Penn Avenue, Suite 303
Pittsburgh, PA 15222
412-325-0369 or
www.coalitionforrecovery.org

The Consumer-Provider Collaborative



Creating Dialogues for Change

www.CoalitionforRecovery.org

Consumer-Provider Collaborative Mission Statement

The Consumer-Provider Collaborative was formed to improve communication between users and providers of services outside their usual roles so that they better understand their relationship. Mutual respect and understanding are accomplished through the use of the dialogue. Dialogues allow the honest interchange about the experiences of persons receiving services and those providing services. Dialogues clarify how those experiences impact the recovery process. They allow individuals to take control of their lives through trusting and collaborative problem-solving processes.



What is a Dialogue?

A frank discussion between consumers and providers (sometimes family members) about their individual experiences with the behavioral health service system, their roles in that system and, most importantly, their relationships with each other.



The value of dialogue

- Improves Communication
- Facilitates Cooperation/Collaboration
- Fosters Understanding
- Promotes Recovery/Empowerment
- Enhances System Transformation

For more information about

- Guidelines for Developing Dialogues
- New Concepts of Professionalism
- Consumer-Oriented Continuous Quality Improvement (CQI) Guidelines
- Dialogue Proceedings

visit: www.CoalitionforRecovery.org