

Consumer-Provider Collaborative of Allegheny County

Mission

Communications between service users and providers generally take place in the context of treatment and the particular relationship traditionally developed in that setting. These relationships have infrequently been conducive to an honest interchange concerning the internal experiences and emotions of either party. In many cases, the resulting lack of understanding leads to unsatisfying interactions and difficulties in developing collaborative efforts toward recovery.

The Consumer – Provider Collaborative was formed to facilitate communication between users and providers of services outside of their usual context. Dialogue groups have been developed to allow the frank interchange of perceptions regarding the experiences of users and providers and their relationship. It is also used to consider how these perceptions impact the recovery process. The object of these dialogues is to foster greater understanding between clients and professionals and to form the basis for mutually respectful collaborative interactions. In addition, the dialogues can contribute to an atmosphere that is conducive to recovery and professional growth.

For more information or assistance in organizing a dialogue please contact:

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